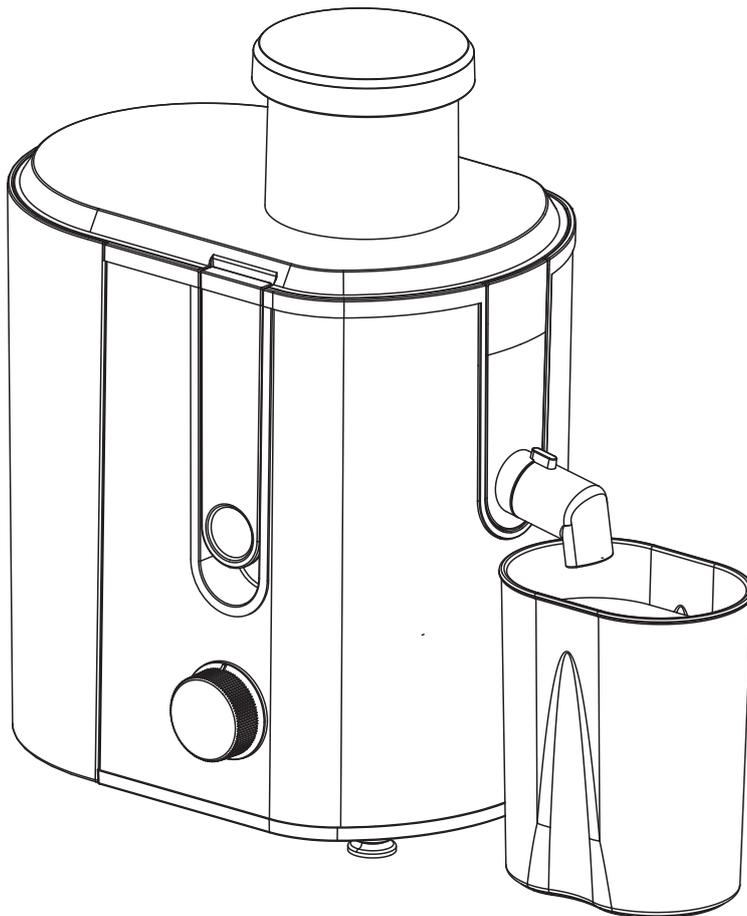




TRUSTED SINCE 1992

400W JUICE EXTRACTOR

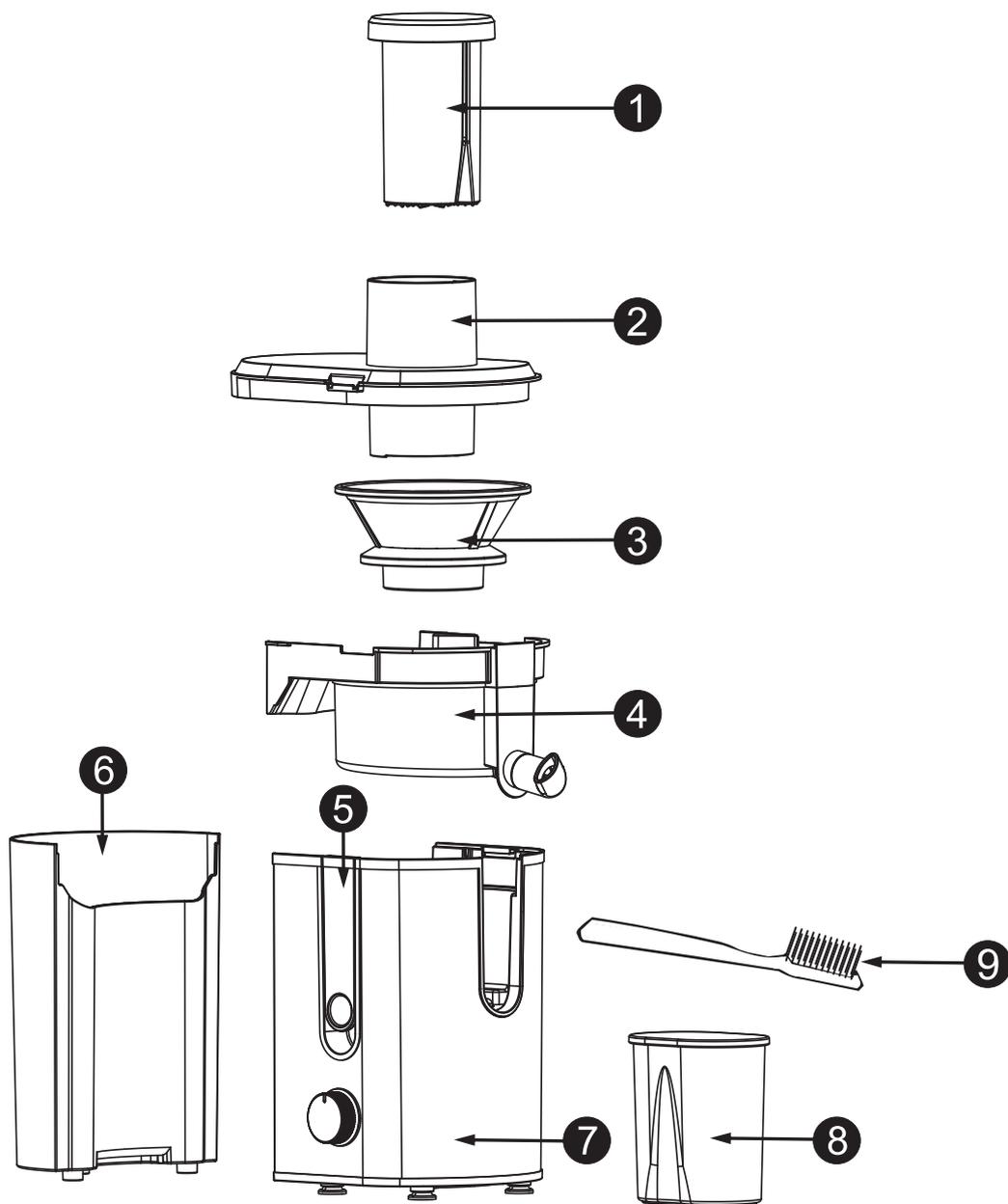
EJE 3465W



Celebrate Fine Living!

Thank you for purchasing EuropAce juice extractor.
For safety purpose, please read this operating instruction manual carefully before using and
keep it for future reference.

Diagram of name and position of main components



1. Pushing bar
2. Transparent cover
3. Juicing net
4. Middle ring

5. Handle
6. Residue barrel
7. Main machine
8. Juicer jug
9. Brush

Performances

- 1.For the juicer with large diameter, entire apple or pear can be put in for juicing, no cutting apart needed, easy and quick.
- 2.Design is fine, simple, and beautiful, with combined structure,easy to operate and clean.
- 3.High speed electric motor with overheating protection is adopted,high efficiency, time saving, energy saving, high service life of the motor.
- 4.Safety lock unit for switching is specially designed, in order to make sure safety and reliability in use.

Attention before using

- 1.This machine is set with safety unit, when the handle does not fasten the cover or the cutter seat is not fastened, the motor cannot turn, so as to ensure safety for the user.
- 2.When disassembling or assembling the juicer, press the upper of feed port of the cover with your hand, then force the handle to slide in or out of cover slot.
- 3.When disassembling juicing net, first remove the cover and residue barrel, then turn the middle ring up to 30 degrees by holding juicing nozzle with your hand, and take up, the juicing net will automatically leave the rotor.
- 4.In order to avoid damage, before using, first check power supply for compliance with rated voltage .
- 5.Clean all parts able to disassemble (refer to the section of "maintenance and cleaning").
- 6.When assembling, please carefully read the diagram of "name and position of main components".
- 7.Please carefully read the "attentions" before using.

Juicing

- 1.Before using, please confirm the button switch of the main machine in stop state, in this way, in case assembly is not completed, starting the main machine can be avoided, so unnecessary damage for persons or property avoided.
- 2.Before juicing, first confirm juicing net and rotor clutched in position, and no hard contact between juicing net cutter and transparent cover. Put the transparent cover on, put the handle into the cover slot, then turn on the machine.

3. For using, assemble according to the diagram of "name and position of main components". Turn on power supply, press switch to let the machine run no-load for 5 sec. Put prepared vegetable or fruit into feed port of the juicer, press with the pushing bar, evenly, hard and slowly, juice of the vegetable or fruit can be found, original, fresh, good for health.
4. Note: when pressing food with the pushing bar, force shall be even or indirect, pressing force shall not be more than 1 kg, no too sudden force, otherwise, juicing effect will be reduced.

Operating time

This machine is designed with button switches of O grading, I grading, II grading (O for stop, I for weak grading, II for strong grading). For juicing, select strong grading, for operating time, after operating for 1min, stop for 1min, then use again. After the above operation is performed for three times, stop for 15 min, do not operate until the motor is cooled, in this way, service life of this machine will be prolonged, the machine will serve you more efficiently.

Attentions

1. This machine is unavailble for the weakness, unresponsive or psychopathic perosn(including children), unless under the direction or help from the person who have the responsibility for security. Children should be overseen, so it can be testified that they are not playing with it.
2. Before using, put this machine on a stable and even table board, operate according to the above methods.
3. Before juicing, first confirm juicing net and rotor clutched in position, and no hard contact between juicing net cutter and transparent cover. Put the transparent cover on, fasten tight the handle, then turn on the machine.
4. Before being used, the motor works in running-in phase, there may be slight peculiar smell and spark, this is normal, after the motor works for some period, the above phenomenon will disappear.
5. During juicing, make sure there is not too full juice and residue in the middle seat and residue cup, if too full, please cut off power supply, clean up, then use again.

6. During using, do not open the cup cover. In case power supply is on, do not put hand or any ware into the mixing cup or feed port, otherwise, harmful accident may occur or this machine may be damaged.
7. In order to prolong service life of this machine, over-temperature protective device is mounted in the motor. If the motor works for a long time or overloaded, when over warning temperature, power supply will automatically cut off. After the motor stops, pull out plug of power supply, wait for the motor to cool (about for 30 min), use again.
8. During operating, please do not leave, never let children operate this machine.
9. When this machine works in mixing, mincing or grinding conditions, no-loaded or over loaded work is strictly prohibited.
10. After operation, do not pour the food out until pull out the plug of power supply.
11. Cutters are very sharp, in order to avoid danger, when cleaning a cutter, please put the cutter under water tap for washing, do not wash it with hand.
12. This machine must not be used for others beyond regulated purposes.
13. In case of damaged power supply cord, in order to avoid danger, replacement must be performed by the manufacturer or its service department or similar professional persons.

Maintenance and cleaning

1. This machine shall be often used, so as to keep the motor dry and clean.
2. If not using for a long time, please store this machine at a dry and well-ventilated place so as to prevent the motor from being damped and going moldy.
3. No washing the main machine. When cleaning, only wipe with wet cloth. Other components may be washed directly with water, such as pushing bar, cover, middle seat, residue cup, juice nozzle cover.

Product Warranty

The Warranty Card is not provided in the product packaging. You can register the product warranty online at our website <https://www.europace.com.sg/ewarranty/> within 7 (seven) days from the date of purchase. You will enjoy an additional 3 months of the product standard warranty when you register online. Please produce your E-warranty registration when requesting for repair and service at our Service Centres nearest to you.

In the event, if you are unable to register the product warranty online you must produce your purchase receipt/tax invoice and such other documentary proof of purchase of the appliance when requesting for repair and service.

Product Warranty Coverage

You may find out your product warranty coverage at the link below before calling our Customer Service Hotline (65) 6457 3678 or visiting our Service Centre.

http://europace.com.sg/ewarranty/src/cupload/settings_pdf/1/1-1-2c899-1563960978-WARRANTY-COVERAGE-19_0221.pdf

TERMS & CONDITIONS OF WARRANTY (THIS WARRANTY IS VALID IN SINGAPORE ONLY)

Your appliance is warranted against faulty design, workmanship or materials for a period of 12 months unless otherwise stated from the date of purchase, subject to the following terms & conditions herein below:-

- 1) That the owner shall register the product warranty online at our website www.europace.com.sg within 7 (seven) days from the date of purchase.
- 2) That the appliance shall be used solely for domestic purposes and not for commercial purposes or any other purposes whatsoever and used strictly under the instruction for operation as provided by the manufacturers or the appliance.
- 3) That if any time during the warranty period any part or parts of this appliance is removed, tampered, modified, adjusted, altered, handled or repaired in any way whatsoever by any persons other than those authorized by Strategic Marketing (S) Pte Ltd, this warranty shall immediately cease to be valid and become void.
- 4) That the owner shall produce the E-warranty registration or tax invoice/receipt and such other documentary proof of purchase of the appliance to our satisfaction as we may deem necessary when requesting for repair and service.
- 5) That our decision on all queries relating to complaints as to defects either of workmanship or of materials shall be conclusive and the owner shall agree to abide by such a decision. Any appliance or defective part which has been replaced shall become our property.
- 6) The terms and conditions of this warranty shall be contained exclusively in this document and no other presentation of provision, either written or otherwise, regardless of the origin of the same, shall be accepted as either adding or removing from these terms and conditions.
- 7) That this warranty shall cease to be valid and void if the appliance is exported or relocated from Singapore.
- 8) That there shall be no removal, alteration, defacement, or made illegible/tampered or any kind of the serial number on the appliance.
- 9) That the owner shall be fully responsible for the due delivery and collection of the appliance for any work done according to this warranty. Transportation expenses incurred for delivery or handling the appliance are chargeable to the owner.
- 10) Transportation and labour charges apply after the full parts warranty expires. Refer to <https://www.europace.com.sg/ewarranty/> for more information.

In addition to the above, this warranty shall be subjected to the following limitations and exclusions:-

a) The appliance shall be warranted by STRATEGIC MARKETING (S) PTE. LTD. from date of purchase only for a period of:-

10 years - Heating Element warranty applies to selected models of Storage Water Heaters.

- Tank Leakage warranty applies to selected models of Storage Water Heaters.

8 years - Motor warranty applies only to selected models of Stand Fans (Walk-in warranty).

10 years - Compressor warranty applies to selected models of Refrigerators.

6 years - Motor warranty applies only to selected models of Stand Fans (Walk-in warranty).

- Compressor warranty applies only to selected models of System Air Conditioners and Portable Air Conditioners.

5 years - Compressor warranty applies to Refrigerators, Freezers, Wine Coolers, Portable Air Conditioners & Casement Air Conditioners (Outdoor warranty). Transportation is chargeable from the 2nd year to 5th year.

- Compressor warranty applies to Dehumidifiers (Walk-in warranty)

- Motor warranty applies only to selected models of Stand Fans (Walk-in warranty).

3 years - Full parts warranty applies only to selected models of Air Purifiers & selected models of Dehumidifiers (Walk-in warranty).

- Heating Element warranty applies only to selected models of Garment Steamers (Walk-in warranty).

- Motor warranty applies only to selected models of Jet Turbine Fans & selected models of Air Coolers (Walk-in warranty).

2 years - Motor and internal parts warranty applies only to selected models of Stand Fans, selected models of Oscillation Power Fans & selected models of Air Purifiers (Walk-in warranty).

- Heating Element warranty applies to selected models of Electric Ovens & selected models of Kettle Jugs. (Walk-in warranty)

- Motor warranty applies only to selected models of Jet Turbine Fans (Walk-in warranty).

- Full parts warranty applies only to Wine Coolers of 34 Bottles & above.

1 year - Full parts warranty applies to *Lifestyle Products (cash & carry items), Small Kitchen Appliances, Fans, Air Coolers, Wine Coolers of 20 Bottles & below, Mini Bar Fridge (Walk-in warranty)

- Full parts warranty apply to Refrigerators, Air Conditioners & Freezers (Outdoor warranty).

Check out the warranty coverage of your appliance at www.europace.com.sg

b) The owner waives all or any claims to compensation monetary or otherwise which he/she may be entitled to and shall agree to accept any compensation whatsoever by way of additional repairs or otherwise which we in our absolute discretion may deem fit to offer. The giving of compensation shall be subjected to the other provisions of the warranty.

c) This warranty shall not be transferable, negotiable or assignable to any third party.

d) The warranty does not include transport delivery or handling charges incurred in the transportation of the appliance to and from Strategic Marketing (S) Pte Ltd.

e) Damage caused during transit where the appliance is transported for servicing, repair, or in relation thereof or connection therewith.

f) In respect of refrigerator and air conditioner only, upon the expiry of 12 months from the date of purchase, this warranty will not cover transport, refrigerant and labour to install a new compressor.

g) This warranty will not cover chemical cleaning, maintenance service, general service and overhaul, which if confirm is chargeable.

h) Defects or fault in the appliance which has been used for commercial purposes or which have been rented/leased or which have been otherwise subject to other than household use.

i) Claims for damaged/missing parts after 3 days from the original date of goods received will not be valid.

j) This warranty and the Replacement Scheme does not particularly cover damages and/or defects arising from

- Usage of wrong electrical supply/voltage.
- Usage not according to the Instruction Manual provided by the manufacturers.
- Misuse, accidents, negligence, abuse, improper installation, or any manner of tampering.
- Normal wear and tear.
- Corrosions rusting or stains.
- Scratches, dents on the unit body, casing or paintwork of the appliance.
- Act of God, fire, flood and civil unrest.
- We shall not under any obligation, legal or otherwise to repair this appliance or one to one exchange if the same shall be required as a result of losses, damages, and malfunctions arising from any of the causes mentioned in the paragraph.

k) All accessories, external parts and extruded parts such as front panel, casing, door, glass cover, glass door, cable/cord assembly, batteries, adaptor, plug, remote control, control knob, buttons, filter, UV lamp, oven tray, wooden rack, exhaust hose, fixtures, panels, cover, lid and lever, plastic parts, fan blades, blade guard, inner pots, brushes, water tanks, attachments made of glass, plastic and/or porcelain, detachable parts, and other option items are excluded from this warranty.

All services provided after the warranty period will be chargeable at standard rates determined by STRATEGIC MARKETING (S) PTE. LTD.

The terms and conditions of this warranty shall be varied except with the written and express consent or agreement of Strategic Marketing (S) Pte. Ltd. While Strategic Marketing (S) Pte. Ltd. endeavours to repair any defects after the warranty period, it is subject to availability.

It is hereby expressly provided that any liability of Strategic Marketing (S) Pte. Ltd. for any loss or damage whatsoever arising from, relating to or in connection with the purchase of the appliance shall not exceed the purchase price (excluding installation costs) of the appliance. Similarly, Strategic Marketing (S) Pte. Ltd.'s liability for any breach of this warranty shall be limited to the purchase price (excluding installation costs) of the appliance.

* Lifestyle Products - Garment Steamer, Humidifier, Dehumidifier, Air Purifier, Mini Bar-Fridge.

* Walk-in warranty - Customers are obliged to bring the warranted products to Strategic Marketing (S) Pte. Ltd. Service Centre for repair/service during the warranty period.



**Scan QR Code for
the online Warranty
Registration**

Ver. 20 _0312

For more technical details / enquiries, please visit:

EUROPACE SERVICE CENTER

10 Changi South Street 3 #06-01 Singapore 486147

Tel: (65) 6457 3678 | Fax: (65) 6741 0728

Operating Hours: Monday - Friday: 9am - 5pm | Saturday: 9am - 12pm

Email: service@strategic.com.sg

www.europace.com.sg | www.strategic.com.sg

RELATED PRODUCTS & MAIN CONTACT HOTLINE

System Split Aircons | Tel: 6858 0801 | Email: systemac@strategic.com.sg (Twin City)

Portable & Casement Aircons | Tel: 6291 0800 | Email: portableac@strategic.com.sg (Jia Yue)

Refrigerators, Washing machines, Cookers & other major appliances |

Tel: 6289 0802 | Email: mda@strategic.com.sg (TnG)

Celebrate Fine Living!

This product is distributed by Strategic Marketing (S) Pte Ltd

If there is any technical amendment for the product, it will be edited on the updated version of the instruction manual without prior notice. The pictures shown in the instruction manual is only for illustration purpose only. If the appearance or colour of the product is modified, please refer to the actual appliance as a standard.