



# 1.8L Rice Cooker | ERJ 6181S

## Instruction Manual

Thank you for purchasing EuropAce Rice Cooker  
For safety purpose, please read this operating instruction manual carefully before using and keep it for future reference.

*Celebrate Fine Living!*

### EUROPACE SERVICE CENTRE

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### RELATED PRODUCTS & MAIN CONTACT HOTLINE

System Split Aircons | Tel: 6858 0801 | Email: [systemac@strategic.com.sg](mailto:systemac@strategic.com.sg) (Twin City)  
Portable & Casement Aircons | Tel: 6291 0800 | Email: [portableac@strategic.com.sg](mailto:portableac@strategic.com.sg) (Jia Yue)  
Refrigerators, Washing machines, Cookers & other major appliances |  
Tel: 6289 0802 | Email: [mda@strategic.com.sg](mailto:mda@strategic.com.sg) (TnG)

### This product is distributed by Strategic Marketing (S) Pte Ltd.

If there is any technical amendment for the product, it will be edited on the updated version of the instruction manual without prior notice. The pictures shown in the instruction manual is only for illustration purpose only. If the appearance or colour of the product is modified, please refer to the actual product as standard.

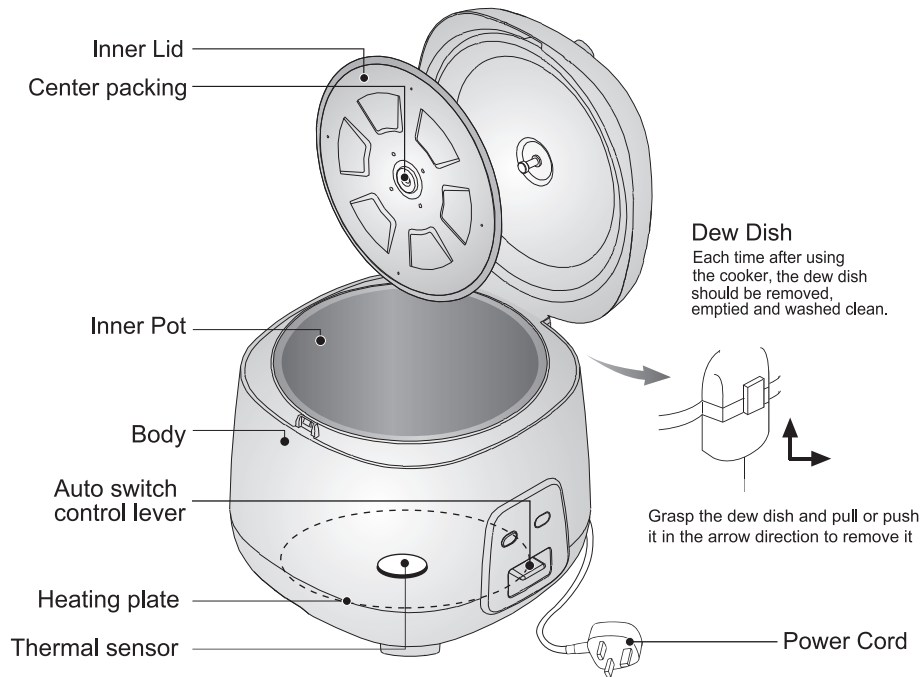


RELISHING YOUR COOKERY

*Celebrate Fine Living!*



**THE DESCRIPTIONS OF PARTS AND NUMERICAL REFERENCES**



**SPECIFICATIONS**

|                   |                    |
|-------------------|--------------------|
| Model             | ERJ 6181S          |
| Cooking capacity  | 1.8L               |
| Power consumption | 750W               |
| Power source      | 220-240V~, 50/60Hz |
| Weight            | 4.4Kg              |

**IMPORTANT SAFE GUARDS**

- ▶ The safe guard is to be provided for users so that they can use the appliance safely and rightly and prevent them from being damaged in. Please read these instructions carefully and keep this manual for future reference.

**⚠ WARNINGS**

**Do not use the appliance near the direct rays of the sun, gas range, and electric heater.**

- It may cause an electric leakage and an electric shock.
- Do not put the power cord near heaters. It may melt cord cover and cause a fire and an electric shock.



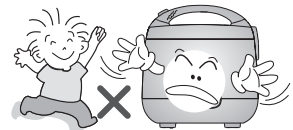
**Do not use the appliance near the bathtub or water sink or chemical.**

- It may cause an electric shock and an electric shock



**Do not put the appliance where children can approach easily.**

- They may be burned or struck by electricity due to high heat.



**Do not soak the appliance into water sink or put water into the appliance.**

- It may cause an electric shock and an electric leakage.
- If the appliance is soak with water, stop using, unplug the power plug, and inquire at distributor or importer.



**⚠ WARNINGS**

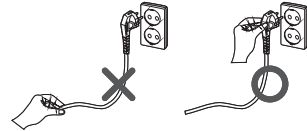
**Keep your hands away from steam vent.**

- Steam may cause burns. Especially, keep away from children.
- Keep your face or hands away from the hot steam released during cooking.



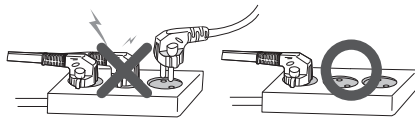
**Plug or unplug the power plug by gripping it after drying your hands completely.**

- Your damp hands may cause an electric shock.
- Do not unplug the power plug forcibly because it may cause an electric leakage and an electric shock.



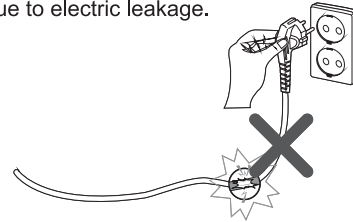
**Do not use power simultaneously with other electric appliances.**

- It may generate heat and cause a fire and an electric shock.
- Wipe off foreign materials or water on the power plug before using.



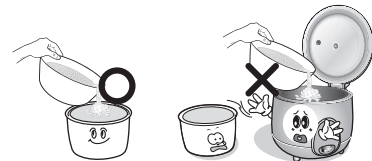
**Do not use the appliance when the power cord has been damaged or the outlet is not attached firmly to the wall.**

- It may cause an electric shock and a fire due to electric leakage.



**Do not use the appliance without the inner pot.**

- It may cause an electric shock and malfunction.
- Do not put rice or water into the appliance without the inner pot.



**⚠ WARNINGS**

**Do not use a deformed inner pot. Use only the inner pot supplied.**

- It may cause malfunction and a fire due to overheat.
- If the inner pot has been deformed, please inquire at distributor or importer.



**Wipe out foreign materials around thermo-sensor, heating plate, and inner pot with soft cloth before using.**

- It may cause malfunction and a fire due to incorrect sensing of temperature.



**Do not open the lid during cooking.**

- It may cause burns due to hot steam.



**Do not disassemble or remodel the appliance.**

- It may cause a fire or an electric shock.
- Nobody can disassemble or repair the appliance except a mechanic approved by maker.
- Please inquire at distributor or importer about repair and malfunction.

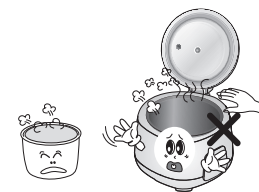
**Do not put foreign materials like a metal rod into the steam vent or the inside of appliance.**

- It may cause an electric shock and a fire due to electric leakage.

**⚠ CAUTIONS**

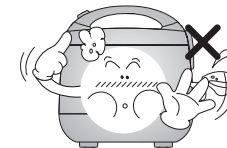
**Keep your hands away from inner pot and its inside, inner pot case and heating plate during operation or after using.**

- It may cause burns due to high heat.



**Do not put more than maximum quantity of rice into the inner pot.**

- It may cause rice-water overflow or malfunction.



**⚠ CAUTIONS**

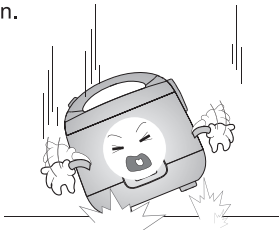
**If the appliance creates abnormal noise or bad smell or smoke during operation, immediately unplug its power plug, and inquire at distributor or importer.**



**Do not use the appliance at gradient or uneven place.**  
-It may cause burns and malfunction.



**Do not seriously impact on the appliance or drop it down.**  
-It may cause malfunction or safety problems.  
-Do not press the appliance forcibly or drop it down.



**Do not put the inner pot on a gas range or use it for other usage.**  
-It may deform the inner pot or damage the non-stick coated surface and so malfunction.



**Do not block the steam vent with dish towel or decorative cover or others during operation.**  
-Main body may be deformed or discolored.

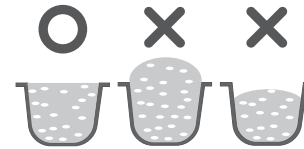


**Do not use the appliance for boiling of water, sweet drink made from fermented rice, brown-seaweed soup, and curry except the given usages such as rice cooking and warming.**  
-It may cause malfunction and bad smell.



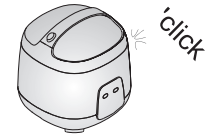
**HOW TO USE**

1. Measure the rice accurately with a measuring cup(quantity of rice for one meal of adult).



2. Wash the rice in a separate container, put it in the inner pot, and add water according to quantity of rice.

3. Wipe around the inner pot with dry towel put it in the main body Press and close the lid until 'click' is heard.



4. Plug the power plug, and press the 'cook' button.



5. After cooking, the button is transferred into 'Warm' position.



6. After transferred to warm position, steam the cooked rice for 15 minutes or more.



7. Mix the cooked rice evenly that you can eat the tasty cooked rice.





## HOW TO MAINTAIN

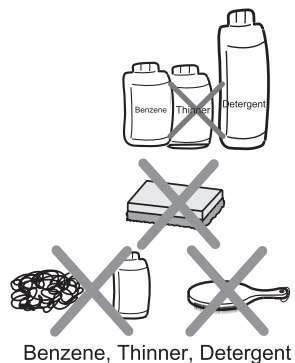
### Main Body, Outer Lid

Wipe off them with soft cloth.

### Inner Pot, Inner Lid, Accessories

Wash them with kitchen detergent and sponge

Foreign materials around the inner pot



## Troubleshooting

| No. | Malfunction Phenomenon |   | Causes   | Troubleshooting Method   |
|-----|------------------------|---|--|--|
| 1   | Indicator is not on    | The electric heating coil isn't heating | The rice cooker hasn't been put through with the power.  | Check whether switch, plug, socket, fuse and leading wire of power are in good condition, and insert the power plug tightly. |
|     |                        | The electric heating coil is heating    | 1) Wires for indicator or dropping resistor is dropped<br>2) Indicator or dropping resistor is damaged | Send the rice cooker to maintenance center for repairing   |
| 2   | Indicator is on        | The electric heating coil isn't heating | 1) Wires are loose<br>2) Electric heating tube is burnt out  | Send the rice cooker to maintenance center for repairing   |

| No. | Malfunction Phenomenon                           | Causes  | Troubleshooting Method  |
|-----|--|---|---|
| 3   | Rice can't be cooked or cooking time is too long | 1) Cooking time is not long enough<br>2) Heating coil is deformed<br>3) The inner port is tilted<br>4) There's foreign objects between inner port and heating coil<br>5) The inner port is deformed | 1) Cook rice according to requirement<br>2) As for slight deformation, please deal with it with sand paper; If the heating coil is deformed seriously, please send it to the maintenance center to replace it.<br>3) Rotate the inner port slightly.<br>4) Remote the foreign objects.<br>5) Send it to the maintenance center to replace the inner port. |
| 4   | Rice is burnt                                    | 1) Lever button and level link gear is inactive<br>2) Magnetic temperature limiter is invalid   | Send the rice cooker to service center for repairing  |
| 5   | The rice cooker can't keep warm automatically    | Insulation heating plate is damaged   | Send the rice cooker to service center for repairing  |

## Product Warranty

The Warranty Card is not provided in the product packaging. You can register the product warranty online at our website <https://www.europace.com.sg/ewarranty/> within 7 (seven) days from the date of purchase. You will enjoy an additional 3 months of the product standard warranty when you register online. Please produce your E-warranty registration when requesting for repair and service at our Service Centres nearest to you.

In the event, if you are unable to register the product warranty online you must produce your purchase receipt/tax invoice and such other documentary proof of purchase of the appliance when requesting for repair and service.

### Product Warranty Coverage

You may find out your product warranty coverage at the link below before calling our Customer Service Hotline (65) 6457 3678 or visiting our Service Centre.

[http://europace.com.sg/ewarranty/src/cupload/settings\\_pdf/1/1-1-2c899-1563960978-WARRANTY-COVERAGE-19\\_0221.pdf](http://europace.com.sg/ewarranty/src/cupload/settings_pdf/1/1-1-2c899-1563960978-WARRANTY-COVERAGE-19_0221.pdf)

### TERMS & CONDITIONS OF WARRANTY (THIS WARRANTY IS VALID IN SINGAPORE ONLY)

Your appliance is warranted against faulty design, workmanship or materials for a period of 12 months unless otherwise stated from the date of purchase, subject to the following terms & conditions herein below:-

- 1) That the owner shall register the product warranty online at our website [www.europace.com.sg](http://www.europace.com.sg) within 7 (seven) days from the date of purchase.
- 2) That the appliance shall be used solely for domestic purposes and not for commercial purposes or any other purposes whatsoever and used strictly under the instruction for operation as provided by the manufacturers or the appliance.
- 3) That if any time during the warranty period any part or parts of this appliance is removed, tampered, modified, adjusted, altered, handled or repaired in any way whatsoever by any persons other than those authorized by Strategic Marketing (S) Pte Ltd, this warranty shall immediately cease to be valid and become void.
- 4) That the owner shall produce the E-warranty registration or tax invoice/receipt and such other documentary proof of purchase of the appliance to our satisfaction as we may deem necessary when requesting for repair and service.
- 5) That our decision on all queries relating to complaints as to defects either of workmanship or of materials shall be conclusive and the owner shall agree to abide by such a decision. Any appliance or defective part which has been replaced shall become our property.
- 6) The terms and conditions of this warranty shall be contained exclusively in this document and no other presentation of provision, either written or otherwise, regardless of the origin of the same, shall be accepted as either adding or removing from these terms and conditions.
- 7) That this warranty shall cease to be valid and void if the appliance is exported or relocated from Singapore.
- 8) That there shall be no removal, alteration, defacement, or made illegible/tampered or any kind of the serial number on the appliance.
- 9) That the owner shall be fully responsible for the due delivery and collection of the appliance for any work done according to this warranty. Transportation expenses incurred for delivery or handling the appliance are chargeable to the owner.
- 10) Transportation and labour charges apply after the full parts warranty expires. Refer to <https://www.europace.com.sg/ewarranty/> for more information.

In addition to the above, this warranty shall be subjected to the following limitations and exclusions:-

- a) The appliance shall be warranted by STRATEGIC MARKETING (S) PTE. LTD. from date of purchase only for a period of:-
    - 10 years - Heating Element warranty applies to selected models of Storage Water Heaters.
      - Tank Leakage warranty applies to selected models of Storage Water Heaters.
    - 8 years - Motor warranty applies only to selected models of Stand Fans (Walk-in warranty).
    - 10 years - Compressor warranty applies to selected models of Refrigerators.
    - 6 years - Motor warranty applies only to selected models of Stand Fans (Walk-in warranty).
      - Compressor warranty applies only to selected models of System Air Conditioners and Portable Air Conditioners.
    - 5 years - Compressor warranty applies to Refrigerators, Freezers, Wine Coolers, Portable Air Conditioners & Casement Air Conditioners (Outdoor warranty). Transportation is chargeable from the 2nd year to 5th year.
      - Compressor warranty applies to Dehumidifiers (Walk-in warranty)
      - Motor warranty applies only to selected models of Stand Fans (Walk-in warranty).
    - 3 years - Full parts warranty applies only to selected models of Air Purifiers & selected models of Dehumidifiers (Walk-in warranty).
      - Heating Element warranty applies only to selected models of Garment Steamers (Walk-in warranty).
      - Motor warranty applies only to selected models of Jet Turbine Fans & selected models of Air Coolers (Walk-in warranty).
    - 2 years - Motor and internal parts warranty applies only to selected models of Stand Fans, selected models of Oscillation Power Fans & selected models of Air Purifiers (Walk-in warranty).
      - Heating Element warranty applies to selected models of Electric Ovens & selected models of Kettle Jugs. (Walk-in warranty)
      - Motor warranty applies only to selected models of Jet Turbine Fans (Walk-in warranty).
      - Full parts warranty applies only to Wine Coolers of 34 Bottles & above.
    - 1 year - Full parts warranty applies to \*Lifestyle Products (cash & carry items), Small Kitchen Appliances, Fans, Air Coolers, Wine Coolers of 20 Bottles & below, Mini Bar Fridge (Walk-in warranty)
      - Full parts warranty apply to Refrigerators, Air Conditioners & Freezers (Outdoor warranty).
- Check out the warranty coverage of your appliance at [www.europace.com.sg](http://www.europace.com.sg)
- b) The owner waives all or any claims to compensation monetary or otherwise which he/she may be entitled to and shall agree to accept any compensation whatsoever by way of additional repairs or otherwise which we in our absolute discretion may deem fit to offer. The giving of compensation shall be subjected to the other provisions of the warranty.
  - c) This warranty shall not be transferable, negotiable or assignable to any third party.
  - d) The warranty does not include transport delivery or handling charges incurred in the transportation of the appliance to and from Strategic Marketing (S) Pte Ltd.
  - e) Damage caused during transit where the appliance is transported for servicing, repair, or in relation thereof or connection therewith.
  - f) In respect of refrigerator and air conditioner only, upon the expiry of 12 months from the date of purchase, this warranty will not cover transport, refrigerant and labour to install a new compressor.

- g) This warranty will not cover chemical cleaning, maintenance service, general service and overhaul, which if confirm is chargeable.
- h) Defects or fault in the appliance which has been used for commercial purposes or which have been rented/leased or which have been otherwise subject to other than household use.
- i) Claims for damaged/missing parts after 3 days from the original date of goods received will not be valid.
- j) This warranty and the Replacement Scheme does not particularly cover damages and/or defects arising from
- Usage of wrong electrical supply/voltage.
  - Usage not according to the Instruction Manual provided by the manufacturers.
  - Misuse, accidents, negligence, abuse, improper installation, or any manner of tampering.
  - Normal wear and tear.
  - Corrosions rusting or stains.
  - Scratches, dents on the unit body, casing or paintwork of the appliance.
  - Act of God, fire, flood and civil unrest.
  - We shall not under any obligation, legal or otherwise to repair this appliance or one to one exchange if the same shall be required as a result of losses, damages, and malfunctions arising from any of the causes mentioned in the paragraph.
- k) All accessories, external parts and extruded parts such as front panel, casing, door, glass cover, glass door, cable/cord assembly, batteries, adaptor, plug, remote control, control knob, buttons, filter, UV lamp, oven tray, wooden rack, exhaust hose, fixtures, panels, cover, lid and lever, plastic parts, fan blades, blade guard, inner pots, brushes, water tanks, attachments made of glass, plastic and/or porcelain, detachable parts, and other option items are excluded from this warranty.

All services provided after the warranty period will be chargeable at standard rates determined by STRATEGIC MARKETING (S) PTE. LTD.

The terms and conditions of this warranty shall be varied except with the written and express consent or agreement of Strategic Marketing (S) Pte. Ltd. While Strategic Marketing (S) Pte. Ltd. endeavours to repair any defects after the warranty period, it is subject to availability.

It is hereby expressly provided that any liability of Strategic Marketing (S) Pte. Ltd. for any loss or damage whatsoever arising from, relating to or in connection with the purchase of the appliance shall not exceed the purchase price (excluding installation costs) of the appliance. Similarly, Strategic Marketing (S) Pte. Ltd.'s liability for any breach of this warranty shall be limited to the purchase price (excluding installation costs) of the appliance.

\* Lifestyle Products - Garment Steamer, Humidifier, Dehumidifier, Air Purifier, Mini Bar-Fridge.

\* Walk-in warranty - Customers are obliged to bring the warranted products to Strategic Marketing (S) Pte. Ltd. Service Centre for repair/service during the warranty period.



**Scan QR Code for  
the online Warranty  
Registration**

Ver. 20 \_0312