



4L ELECTRIC STEAMBOAT WITH GRILL ESB 3391S

Instruction Manual

Thank you for purchasing EuropAce 4/5L Electric Steamboat with Grill.
For safety purpose, please read this operating instruction manual carefully before using
and keep it for future reference.



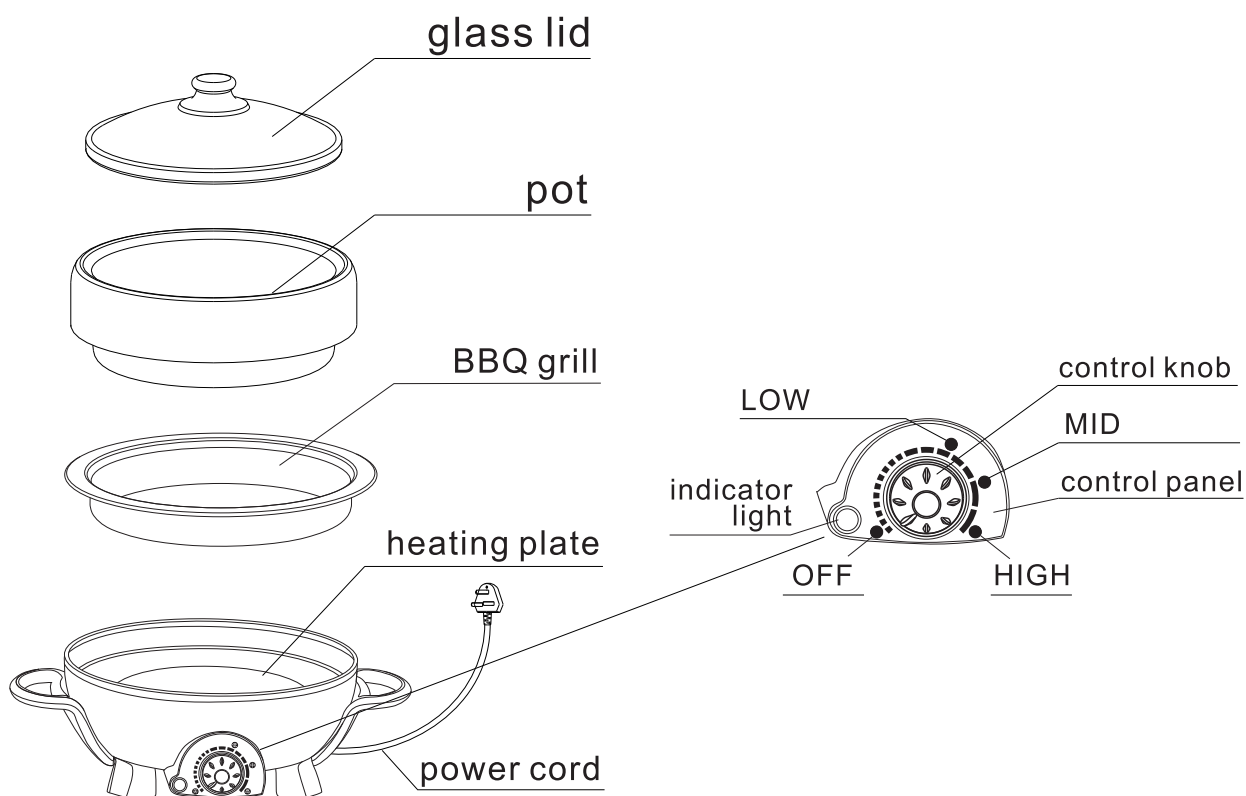
RELISHING YOUR COOKERY
Celebrate Fine Living!



TECHNICAL PARAMETERS:

MODEL NO.	VOLTAGE	FREQUENCY	POWER CONSUMPTION	CAPACITY
ESB 3391S	220-240V~	50/60Hz	1200W	4.0L
ESB 3501S	220-240V~	50/60Hz	1400W	5.0L

COMPONENTS:



PREPARATION FOR FIRST USE:

1. Check to make sure the appliance is undamaged. In case of any damage, immediately contact your supplier and do not use the appliance.
2. Remove all packaging material.
3. Clean the pot and glass lid with warm water and mild washing liquid. Rinse thoroughly.
4. Position the appliance in such a way that the plug is accessible at all times.

USAGE:

1. Before each operation, check if there are any articles on the surface of the heat plate, remove it if there is any. Ensure the surface of the heat plate clean and dry.
2. Place the pot levelly on the heating base, and slightly turn it right then left to ensure it is level and seated in the middle of the heater. Add soup (water) into the pot and cover the lid.
3. Turn the switch dial to the "OFF" position, and then insert the plug into the socket. Must fully insert it into the socket.
4. Turn the dial to the "HIGH" position, the light is on to indicate that the appliance is working with full power. **NOTE:** After the water or soup is boil, turn the dial counter-clockwise to the position from "MEDIUM" to "LOW", the indicating light will be off once the water temperature reaches the setting degree; the light will be on again to indicate the resuming of heating process when the water temperature falls below the setting level.
5. Add the food to the pot as soon as the water or soup starts to boil.
6. After using, turn the dial counter-clockwise to the end position "OFF" to ensure the power is off.

CLEANING AND MAINTENANCE:

- a) Before cleaning the appliance make sure you remove the plug from the main socket. **ATTENTION:** Never immerse the appliance in water or any other liquid.
- b) Clean the pot and glass lid with water and sponge.
- c) Wipe clean the heating base with a damp cloth. Do not wash the heating base in water.
- d) Dry well before storage.

SAFETY INSTRUCTIONS:

Dear Customer:

Please read these instructions carefully before connecting the appliance in order to prevent damage due to incorrect use.

Read the below instructions in particular very carefully.

1. Ensure the local voltage fit to the appliance and the socket must be grounded.
2. Make sure the appliance and the plug do not come into contact

- with water or any other liquid. Should the appliance be dropped in water inadvertently, remove the plug from the electrical socket immediately and have the appliance checked by a certified professional. Non-compliance with this may result in peril to life.
3. To prevent electrical shock, do not immerse the appliance, plug or power cord into water or liquid.
 4. Never switch on the appliance with an empty pan on top of it; this may result in serious damage to the appliance.
 5. Operate the appliance on flat and dry place.
 6. Always insert power inlet into appliance first, then plug in the wall outlet. Unplug from outlet completely when not in use or before cleaning.
 7. Make sure the outer surface of the pot and the heater is clean and dry before plug in.
 8. Make sure the pot is place levelly, seated in the middle of the heater and touching the heating plate tightly, before cooking.
 9. Do not place objects near, cover or touch the hot steam vent of the glass lid while cooking.
 10. The appliance is only used for the purpose it was designed for.
 11. Do not put the pot on any other stove to heat.
 12. Do not touch any surfaces when hot.
 13. Not for outdoor use.
 14. Do not place on or near a hot gas or electric burner, or in a heated oven.
 15. Close supervision is required when this appliance is used by or near children.
 16. Do not operate the appliance with a damaged cord or plug or after the appliance malfunctions, or has been damaged in any manner. Return appliance to the nearest authorized service facility for examination, repair or adjustment.
 17. Do not let power cord hang over edge of table or counter where it can be pulled on by children or tripped over.
 18. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
 19. Children should be supervised to ensure that they do not play with the appliance.
 20. It is normal for smoke or smell to be emitted during first use.

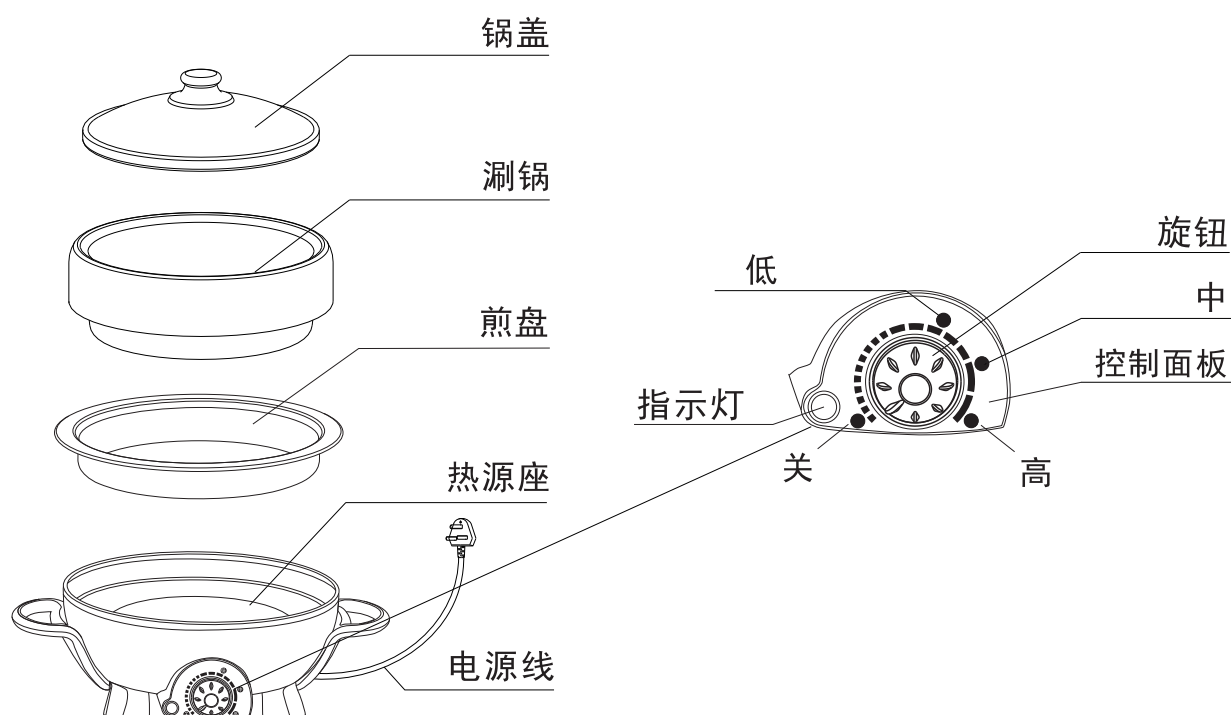
一、产品特点：

- 1、在设计和造型方面，融合中西饮食文化的精华；
- 2、通过旋转旋钮，可任意调节温度；
- 3、分体式结构，更易于使用和清洗；
- 4、加厚食品级SUS304不锈钢材质。

二、产品的技术参数：

型号	额定电压	额定频率	额定功率	容量
ESB 3391S	220-240V~	50/60Hz	1200W	4.0L
ESB 3501S	220-240V~	50/60Hz	1400W	5.0L

三、产品结构图示：



四、使用方法：

● 涮锅的使用方法：

1. 使用前，请检查热源座的电热器表面，如有异物应予以清除。
2. 建议往涮锅内加入7分满分量的水或汤，以免过多的水或汤溢出而引致危险，然后平稳的将锅放在热源座上。稍将锅旋转以确保锅子与热源座已密切结合。
3. 将旋钮旋至“关”的位置，然后将电源线插头插入电源插座。
4. 将旋钮旋至“高”的位置，此时指示灯亮，请一直保持旋钮在高档位置，直到水滚，再开始调温。使用过程中，如果觉得火力过大，可将旋钮逆时针旋转任意调节温度。（注：通电后，电源指示灯长亮。将控温旋钮顺时针旋到底，加热指示灯长亮，火锅保持高功率工作。水滚后调温，将控温旋钮逆时针旋转任意调节火力，当水温达到设定温度时，加热指示灯将会熄灭；等水温下降到一定温度后，加热指示灯重新亮起并继续加热。）
5. 当水开后，就可以开始涮煮食物。
6. 使用完毕，将旋钮旋至“关”的位置，然后将电源线插头拨下。

● 煎盘的使用方法：

1. 将煎盘放于热源座上，稍旋转使煎盘底与热源座表面接合。
2. 将旋钮旋至“关”的位置，然后将电源线插头插入电源插座。
3. 旋钮旋于“高”的位置（最佳工作温度位置）此时指示灯亮，表示正在加热。
4. 待煎盘热后，再加入煎烤的食物，请使用木铲或硅胶塑料类餐具翻动食物。请勿使用不锈钢刀叉勺子，这样会破坏煎盘的涂层。（注：煎烤过程，请注意食物的变化并且需要翻动食物，以免烤焦或烤不熟等现象。）
5. 使用完毕，将旋钮旋至“关”的位置，然后将电源线插头拨下。

五、清洁与保养：

1. 第一次使用前，先用清洁剂和布彻底清洗锅的内外和不锈钢盖，用清水冲洗干净，然后往涮锅注入适量清水，煮开几分钟。最后用抹布再清洗一遍即可。
2. 每次使用后，在清洁产品之前，请确保已经把插头从插座上拔掉。在发热盘冷却后先将煎盘取下，再将火锅煲取出。请注意煎盘烫手不要直接用手触碰，小心烫伤。放清水进不锈钢锅浸泡几分钟，然后用清洁剂和布彻底清洗锅的内外和玻璃盖，最后用清水冲洗干净，用干布抹干即可。
3. 不要用具有腐蚀性的洗涤剂、钢丝擦、金属硬物或者刺激性的消毒剂清洗产品，这样会损害产品。不锈钢锅经使用后，光泽明显减弱或有“彩点”属正常现象，是由食物中的盐分和矿物质所引起，决不影响产品及食物的质量。
4. 用海绵沾湿醋或者柠檬抹擦锅面可以去除水垢，或者放醋/柠檬和水一起煮滚一分钟也可以去除水垢。应抹干不锈钢锅后才储存起来。
5. 如何清洗煎盘
请爱护煎盘涂层，勿使用金属利器刮削，清洗时请用布或海绵拭擦清洗，不可长期浸泡水中。清洗完毕应抹干后才储存起来。

6. 用湿布拭擦热源座，请勿将热源座和电源线浸入水中清洗。
7. 将产品晾干后再储存在干燥的地方以防止尘雾污染。

六、注意事项：

● 使用电器产品时，必须通读说明书并遵守以下安全事项：

1. 在接通电源之前，请确认当地电压与火锅工作电压相符，电源插座必须接地极，并按电工要求安装。
2. 使用时应将火锅放置于水平、通风、干燥的地方。
3. 使用前必须清除发热盘表面和涮锅底部的杂物，使发热盘与涮锅良好接触。
4. 涮锅内未盛水时，请勿通电干烧。
5. 涮锅和煎盘均为单独使用器具，不可叠加使用。每次放置涮锅在热源座上前，请确认煎盘已不在热源座上。
6. 使用过程中，产品表面温度较高，排气孔有蒸气排出，请勿靠近或触摸，以免烫伤。
7. 当刚使用完毕，拿离涮锅，热源座上余热温度仍较高，请勿靠近或触摸，以免烫伤。
8. 不要把热源座在水中浸洗或电器部份受潮，否则直接影响到电器部分的绝缘性能，从而造成漏电或短路。
8. 请勿将涮锅和煎盘置放于其它炉具上加热。
9. 不要接触工作中的发热板、涮锅、煎盘、玻璃盖的表面，防止烫伤。
10. 移动盛有热油或者其它热的液体的锅具时，必须格外小心。
11. 使用完毕请将插头拔出，待涮锅冷却之后才可拆卸进行清洗。
12. 如果电源线、插头损坏或器具故障，请停止使用。请将器具交由授权的维修单位维修或者替换。
13. 在第一次使用时可能会有少许的烟和气味，持续使用后这种情况将会消失。
14. 非制造商提供的原配件不能使用，以免引起触电或短路等危险。
15. 非户外使用。
16. 不要让电源线悬挂在桌子边缘或接触热源面。
17. 切勿将器具靠近瓦斯炉或电炉，不能放进烤箱。
18. 本器具不作除本说明书之外的其它用途使用。
19. 请看管儿童，以确保他们不玩耍器具。
20. 本器具不预备给体弱、反应迟缓或者限制行为能力的人（包括儿童）使用，除非在对其负有安全责任的人员指导帮助下安全使用。

Product Warranty

The Warranty Card is not provided in the product packaging. You can register the product warranty online at our website <https://www.europace.com.sg/ewarranty/> within 7 (seven) days from the date of purchase. You will enjoy an additional 3 months of the product standard warranty when you register online. Please produce your E-warranty registration when requesting for repair and service at our Service Centres nearest to you.

In the event, if you are unable to register the product warranty online you must produce your purchase receipt/tax invoice and such other documentary proof of purchase of the appliance when requesting for repair and service.

Product Warranty Coverage

You may find out your product warranty coverage at the link below before calling our Customer Service Hotline (65) 6457 3678 or visiting our Service Centre.

http://europace.com.sg/ewarranty/src/cupload/settings_pdf/1/1-1-2c899-1563960978-WARRANTY-COVERAGE-19_0221.pdf

TERMS & CONDITIONS OF WARRANTY (THIS WARRANTY IS VALID IN SINGAPORE ONLY)

Your appliance is warranted against faulty design, workmanship or materials for a period of 12 months unless otherwise stated from the date of purchase, subject to the following terms & conditions herein below:-

- 1) That the owner shall register the product warranty online at our website www.europace.com.sg within 7 (seven) days from the date of purchase.
- 2) That the appliance shall be used solely for domestic purposes and not for commercial purposes or any other purposes whatsoever and used strictly under the instruction for operation as provided by the manufacturers or the appliance.
- 3) That if any time during the warranty period any part or parts of this appliance is removed, tampered, modified, adjusted, altered, handled or repaired in any way whatsoever by any persons other than those authorized by Strategic Marketing (S) Pte Ltd, this warranty shall immediately cease to be valid and become void.
- 4) That the owner shall produce the E-warranty registration or tax invoice/receipt and such other documentary proof of purchase of the appliance to our satisfaction as we may deem necessary when requesting for repair and service.
- 5) That our decision on all queries relating to complaints as to defects either of workmanship or of materials shall be conclusive and the owner shall agree to abide by such a decision. Any appliance or defective part which has been replaced shall become our property.
- 6) The terms and conditions of this warranty shall be contained exclusively in this document and no other presentation of provision, either written or otherwise, regardless of the origin of the same, shall be accepted as either adding or removing from these terms and conditions.
- 7) That this warranty shall cease to be valid and void if the appliance is exported or relocated from Singapore.
- 8) That there shall be no removal, alteration, defacement, or made illegible/tampered or any kind of the serial number on the appliance.
- 9) That the owner shall be fully responsible for the due delivery and collection of the appliance for any work done according to this warranty. Transportation expenses incurred for delivery or handling the appliance are chargeable to the owner.
- 10) Transportation and labour charges apply after the full parts warranty expires. Refer to <https://www.europace.com.sg/ewarranty/> for more information.

In addition to the above, this warranty shall be subjected to the following limitations and exclusions:-

a) The appliance shall be warranted by STRATEGIC MARKETING (S) PTE. LTD. from date of purchase only for a period of:-

10 years - Heating Element warranty applies to selected models of Storage Water Heaters.

- Tank Leakage warranty applies to selected models of Storage Water Heaters.

8 years - Motor warranty applies only to selected models of Stand Fans (Walk-in warranty).

10 years - Compressor warranty applies to selected models of Refrigerators.

6 years - Motor warranty applies only to selected models of Stand Fans (Walk-in warranty).

- Compressor warranty applies only to selected models of System Air Conditioners and Portable Air Conditioners.

5 years - Compressor warranty applies to Refrigerators, Freezers, Wine Coolers, Portable Air Conditioners & Casement Air Conditioners (Outdoor warranty). Transportation is chargeable from the 2nd year to 5th year.

- Compressor warranty applies to Dehumidifiers (Walk-in warranty)

- Motor warranty applies only to selected models of Stand Fans (Walk-in warranty).

3 years - Full parts warranty applies only to selected models of Air Purifiers & selected models of Dehumidifiers (Walk-in warranty).

- Heating Element warranty applies only to selected models of Garment Steamers (Walk-in warranty).

- Motor warranty applies only to selected models of Jet Turbine Fans & selected models of Air Coolers (Walk-in warranty).

2 years - Motor and internal parts warranty applies only to selected models of Stand Fans, selected models of Oscillation Power Fans & selected models of Air Purifiers (Walk-in warranty).

- Heating Element warranty applies to selected models of Electric Ovens & selected models of Kettle Jugs. (Walk-in warranty)

- Motor warranty applies only to selected models of Jet Turbine Fans (Walk-in warranty).

- Full parts warranty applies only to Wine Coolers of 34 Bottles & above.

1 year - Full parts warranty applies to *Lifestyle Products (cash & carry items), Small Kitchen Appliances, Fans, Air Coolers, Wine Coolers of 20 Bottles & below, Mini Bar Fridge (Walk-in warranty)

- Full parts warranty apply to Refrigerators, Air Conditioners & Freezers (Outdoor warranty).

Check out the warranty coverage of your appliance at www.europace.com.sg

b) The owner waives all or any claims to compensation monetary or otherwise which he/she may be entitled to and shall agree to accept any compensation whatsoever by way of additional repairs or otherwise which we in our absolute discretion may deem fit to offer. The giving of compensation shall be subjected to the other provisions of the warranty.

c) This warranty shall not be transferable, negotiable or assignable to any third party.

d) The warranty does not include transport delivery or handling charges incurred in the transportation of the appliance to and from Strategic Marketing (S) Pte Ltd.

e) Damage caused during transit where the appliance is transported for servicing, repair, or in relation thereof or connection therewith.

f) In respect of refrigerator and air conditioner only, upon the expiry of 12 months from the date of purchase, this warranty will not cover transport, refrigerant and labour to install a new compressor.

g) This warranty will not cover chemical cleaning, maintenance service, general service and overhaul, which if confirm is chargeable.

h) Defects or fault in the appliance which has been used for commercial purposes or which have been rented/leased or which have been otherwise subject to other than household use.

i) Claims for damaged/missing parts after 3 days from the original date of goods received will not be valid.

j) This warranty and the Replacement Scheme does not particularly cover damages and/or defects arising from

- Usage of wrong electrical supply/voltage.
- Usage not according to the Instruction Manual provided by the manufacturers.
- Misuse, accidents, negligence, abuse, improper installation, or any manner of tampering.
- Normal wear and tear.
- Corrosions rusting or stains.
- Scratches, dents on the unit body, casing or paintwork of the appliance.
- Act of God, fire, flood and civil unrest.
- We shall not under any obligation, legal or otherwise to repair this appliance or one to one exchange if the same shall be required as a result of losses, damages, and malfunctions arising from any of the causes mentioned in the paragraph.

k) All accessories, external parts and extruded parts such as front panel, casing, door, glass cover, glass door, cable/cord assembly, batteries, adaptor, plug, remote control, control knob, buttons, filter, UV lamp, oven tray, wooden rack, exhaust hose, fixtures, panels, cover, lid and lever, plastic parts, fan blades, blade guard, inner pots, brushes, water tanks, attachments made of glass, plastic and/or porcelain, detachable parts, and other option items are excluded from this warranty.

All services provided after the warranty period will be chargeable at standard rates determined by STRATEGIC MARKETING (S) PTE. LTD.

The terms and conditions of this warranty shall be varied except with the written and express consent or agreement of Strategic Marketing (S) Pte. Ltd. While Strategic Marketing (S) Pte. Ltd. endeavours to repair any defects after the warranty period, it is subject to availability.

It is hereby expressly provided that any liability of Strategic Marketing (S) Pte. Ltd. for any loss or damage whatsoever arising from, relating to or in connection with the purchase of the appliance shall not exceed the purchase price (excluding installation costs) of the appliance. Similarly, Strategic Marketing (S) Pte. Ltd.'s liability for any breach of this warranty shall be limited to the purchase price (excluding installation costs) of the appliance.

* Lifestyle Products - Garment Steamer, Humidifier, Dehumidifier, Air Purifier, Mini Bar-Fridge.

* Walk-in warranty - Customers are obliged to bring the warranted products to Strategic Marketing (S) Pte. Ltd. Service Centre for repair/service during the warranty period.



**Scan QR Code for
the online Warranty
Registration**

Ver. 20 _0312

For more technical details / enquiries, please visit:

EUROPACE SERVICE CENTER

10 Changi South Street 3 #06-01 Singapore 486147

Tel: (65) 6457 3678 | Fax: (65) 6741 0728

Operating Hours: Monday - Friday: 9am - 5pm | Saturday: 9am - 12pm

Email: service@strategic.com.sg

www.europace.com.sg | www.strategic.com.sg

RELATED PRODUCTS & MAIN CONTACT HOTLINE

System Split Aircons | Tel: 6858 0801 | Email: systemac@strategic.com.sg (Twin City)

Portable & Casement Aircons | Tel: 6291 0800 | Email: portableac@strategic.com.sg (Jia Yue)

Refrigerators, Washing machines, Cookers & other major appliances |

Tel: 6289 0802 | Email: mda@strategic.com.sg (TnG)

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If there is any technical amendment for the product, it will be edited on the updated version of the instruction manual without prior notice. The pictures shown in the instruction manual is only for illustration purpose only. If the appearance or colour of the product is modified, please refer to the actual appliance as a standard.