



MOOKATA BBQ STEAMBOAT ESB 7451S

Instruction Manual

Thank you for purchasing EuropAce Mookata BBQ Steamboat.
For safety purpose, please read this operating instruction manual carefully before using
and keep it for future reference.



RELISHING YOUR COOKERY

Celebrate Fine Living!



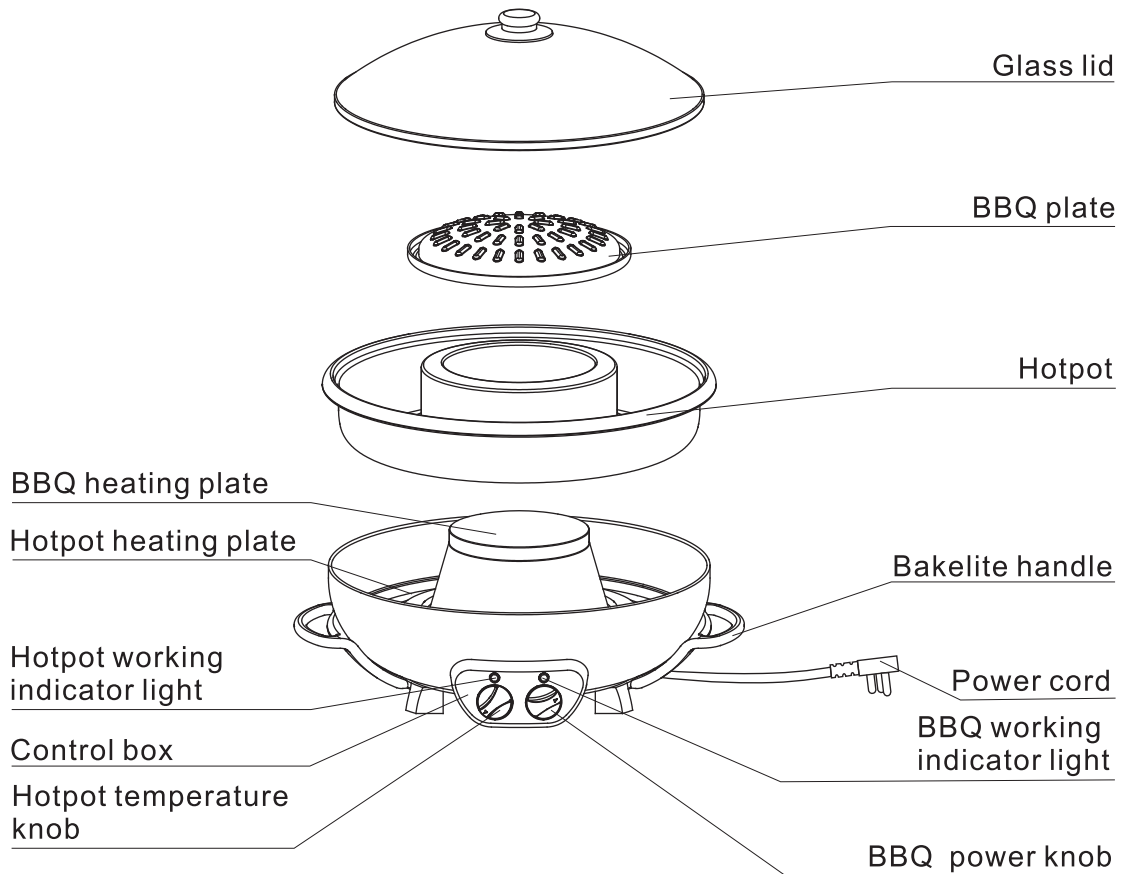
Product Features

1. Hotpot and BBQ are equipped with separate temperature controllers and power knobs for separate or simultaneous use.
2. Combination of stainless steel hotpot with glass lid and BBQ with non-stick coating.
3. Hotpot and BBQ can be removed from heating plate for easy cleaning and use.

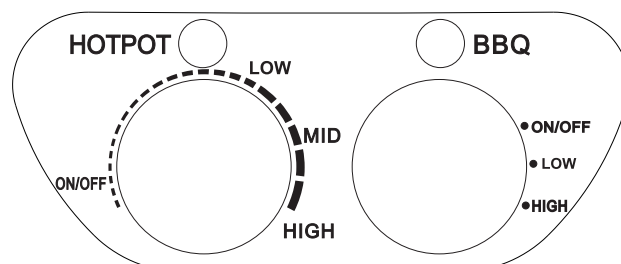
Technical Parameters

Model	Rated		Diameter	
	Voltage	Power	Hotpot	BBQ
ESB 7451S	220-240V~, 50/60Hz	1950W	Ø 355mm	Ø 220mm

Product Structure:



Control Panel



Operation Instructions

1. Before each operation, check if there is any particle on the surface of the heating board; remove it if there is any.
2. Put the hot pot on the heating base and after filling water in, turn slightly to fit the bottom of the hot pot to the surface of the heating plate; then place the BBQ plate onto the BBQ heating plate and adjust to the right position. Cover with glass lid.
3. Connect the plug into the power socket. Turn the hotpot temperature knob and BBQ power knob clockwise to put the Electric BBQ hotpot in working state. Then both working indicator lights of the hotpot and BBQ will be lighted, which indicates the heating state of the hotpot and BBQ.
4. Remove the glass lid after water boils. Place right amount of oil on the BBQ plate before operation.
5. In operation, the glass lid can be used or removed when needed. (NOTE: Please take note that the boiling soup does not overflow or spill onto the BBQ plate.) Stir the food frequently to avoid any food sticking on the bottom of the hotpot and add oil on BBQ plate when needed.
6. After use, turn both knobs to the "OFF" position.
7. Clean: Turn off the power and let the hotpot cool down (around 50minutes) before removing the hotpot and BBQ from the heating plate with your hands holding the bakelite handles. Immerse the hotpot in water for cleaning (Detergent can be used), and dry with a piece of cloth.

Cautions

1. Do not use scouring pad to clean the BBQ coating surface or immerse in water for a long time.
2. Do not immerse the heating plate into water.
3. Do not heat the hotpot on any gas stove or other heating appliances to avoid any deformation at the bottom of the hotpot or dry burn the hotpot and BBQ plate.
4. Unplug from the socket when not in use.
5. Store it in a dry place and avoid dropping the appliance.
6. Do not operate the appliance with a damaged cord or plug. If the appliance malfunctions or has been damaged in any manner, contact the manufacturer or its service centre or a qualified technician for replacement in order to avoid a hazard.
7. The appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
8. Children should be supervised to ensure that they do not play with the appliance.

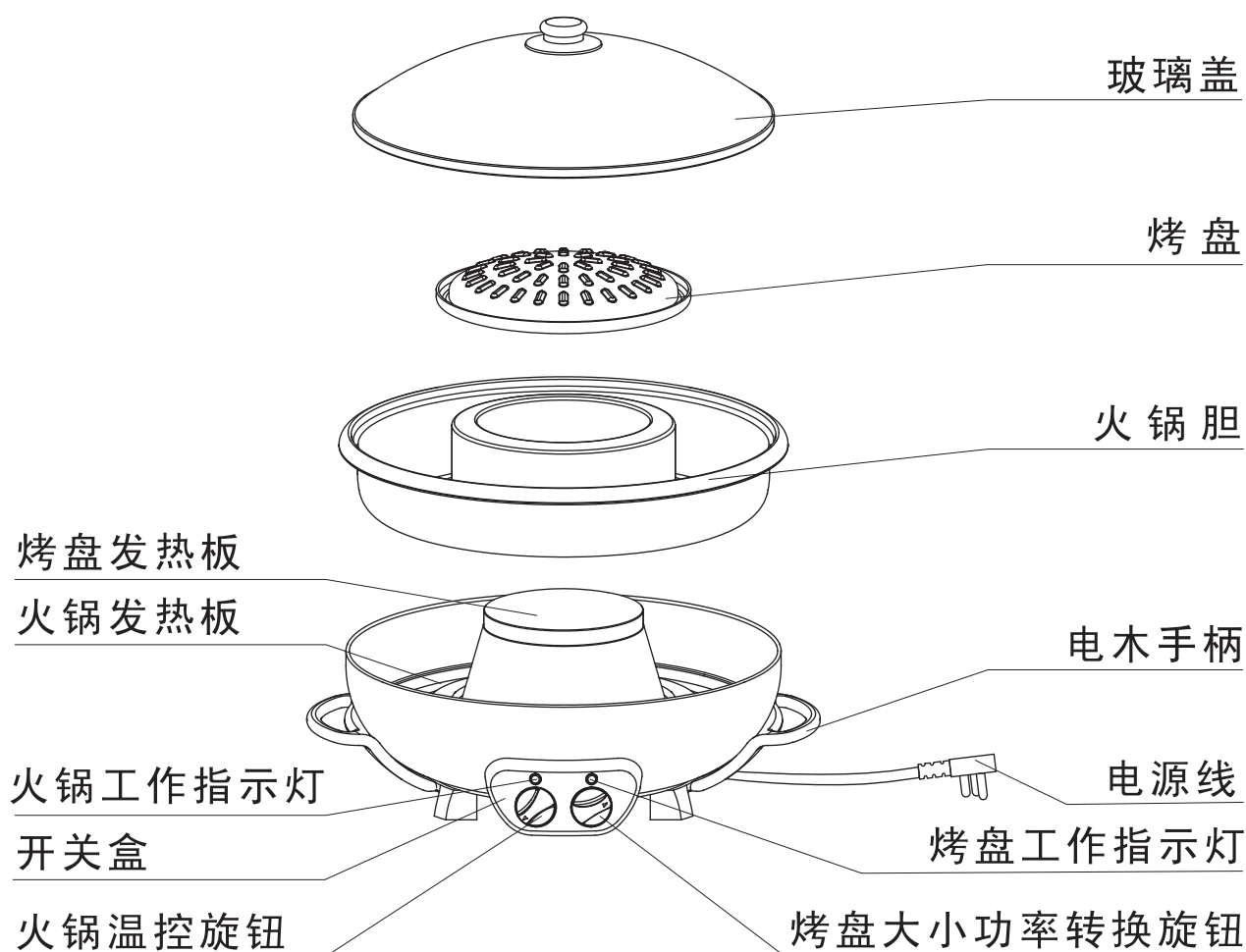
一、产品特点：

- 1、在设计和造型方面，融合中西饮食文化的精华；
- 2、火锅和烤盘均带有温控器和电源旋钮调节开关，可同时或单独使用；
- 3、不锈钢火锅胆配玻璃盖，不粘涂层烤盘卫生美观，持久耐用；
- 4、组合式的结构，火锅、烤盘可与热源座分离，方便清洗和使用。

二、产品的技术参数：

型号	额定电压	额定功率	火锅直径	烤盘直径
ESB 7451S	220-240V~, 50/60Hz	1950W	355mm	220mm

三、产品的结构：



- 1、每次使用前，请检查产品的发热板表面，如有异物应予清除；
- 2、将火锅胆套于火锅发热板上，再放入清水，稍旋转使锅底与发热板表面接合，再将烤盘套放于烤盘发热板上，亦稍转动使配合到位，然后盖上玻璃盖；
- 3、将插头插入电源座内，按顺时针旋转温控旋钮和烤盘大小功率转换旋钮，火锅工作指示灯和烤盘工作指示灯亮，分别表示火锅和烤盘正在加热；
- 4、烤盘加热一段时间后，在烤盘上加入适量食用油后就可以进行煎烤(使用烤盘时须取下玻璃盖)；
- 5、使用过程中，可按需要盖上或打开玻璃盖（注意：勿使汤料过沸腾喷淋烤盘或溢出锅外）。应常搅拌以免食物粘底；烤盘上视需要添补食用油；
- 6、使用完毕旋转两个旋钮至关的位置；
- 7、产品的清洗:关闭电源待锅体冷却后(约50分钟)，双手握火锅胆的锅边把火锅胆连同烤盘一起端离热源座，浸入水中清洗（可用洗洁精），洗净后用布抹干或余热烘干。

- 1、请爱护烤盘涂层，勿使用金属利器刮削，清洗时不可以长期浸泡；
- 2、不得把热源座浸入水中清洗；
- 3、请勿把火锅胆放在煤气灶上或其它热源上加热以防锅底变形，也不可将热源座空烧；
- 4、在不使用时，请将墙上的电源插头拔下；
- 5、贮藏在干燥的地方，注意保护产品，勿让其潮湿和磕（撞）碰；
- 6、如果电源软线损坏，为避免危险，必须由制造厂或其维修部或类似的专职人员来更换。
- 7、本器具不预备给体能弱、反应迟缓或有精神障碍的人（包括儿童）使用，除非在对其负有安全责任的人员的指导或帮助下安全使用。
- 8、儿童应该被监督，以保证他们不玩耍器具。
- 9、本器具不能在外接定时器或独立的遥控控制系统的方式运行。

Product Warranty

The Warranty Card is not provided in the product packaging. You can register the product warranty online at our website <https://www.europace.com.sg/ewarranty/> within 7 (seven) days from the date of purchase. You will enjoy an additional 3 months of the product standard warranty when you register online. Please produce your E-warranty registration when requesting for repair and service at our Service Centres nearest to you.

In the event, if you are unable to register the product warranty online you must produce your purchase receipt/tax invoice and such other documentary proof of purchase of the appliance when requesting for repair and service.

Product Warranty Coverage

You may find out your product warranty coverage at the link below before calling our Customer Service Hotline (65) 6457 3678 or visiting our Service Centre.

http://europace.com.sg/ewarranty/src/cupload/settings_pdf/1/1-1-2c899-1563960978-WARRANTY-COVERAGE-19_0221.pdf

TERMS & CONDITIONS OF WARRANTY (THIS WARRANTY IS VALID IN SINGAPORE ONLY)

Your appliance is warranted against faulty design, workmanship or materials for a period of 12 months unless otherwise stated from the date of purchase, subject to the following terms & conditions herein below:-

- 1) That the owner shall register the product warranty online at our website www.europace.com.sg within 7 (seven) days from the date of purchase.
- 2) That the appliance shall be used solely for domestic purposes and not for commercial purposes or any other purposes whatsoever and used strictly under the instruction for operation as provided by the manufacturers or the appliance.
- 3) That if any time during the warranty period any part or parts of this appliance is removed, tampered, modified, adjusted, altered, handled or repaired in any way whatsoever by any persons other than those authorized by Strategic Marketing (S) Pte Ltd, this warranty shall immediately cease to be valid and become void.
- 4) That the owner shall produce the E-warranty registration or tax invoice/receipt and such other documentary proof of purchase of the appliance to our satisfaction as we may deem necessary when requesting for repair and service.
- 5) That our decision on all queries relating to complaints as to defects either of workmanship or of materials shall be conclusive and the owner shall agree to abide by such a decision. Any appliance or defective part which has been replaced shall become our property.
- 6) The terms and conditions of this warranty shall be contained exclusively in this document and no other presentation of provision, either written or otherwise, regardless of the origin of the same, shall be accepted as either adding or removing from these terms and conditions.
- 7) That this warranty shall cease to be valid and void if the appliance is exported or relocated from Singapore.
- 8) That there shall be no removal, alteration, defacement, or made illegible/tampered or any kind of the serial number on the appliance.
- 9) That the owner shall be fully responsible for the due delivery and collection of the appliance for any work done according to this warranty. Transportation expenses incurred for delivery or handling the appliance are chargeable to the owner.
- 10) Transportation and labour charges apply after the full parts warranty expires. Refer to <https://www.europace.com.sg/ewarranty/> for more information.

In addition to the above, this warranty shall be subjected to the following limitations and exclusions:-

a) The appliance shall be warranted by STRATEGIC MARKETING (S) PTE. LTD. from date of purchase only for a period of:-

10 years - Heating Element warranty applies to selected models of Storage Water Heaters.

- Tank Leakage warranty applies to selected models of Storage Water Heaters.

8 years - Motor warranty applies only to selected models of Stand Fans (Walk-in warranty).

10 years - Compressor warranty applies to selected models of Refrigerators.

6 years - Motor warranty applies only to selected models of Stand Fans (Walk-in warranty).

- Compressor warranty applies only to selected models of System Air Conditioners and Portable Air Conditioners.

5 years - Compressor warranty applies to Refrigerators, Freezers, Wine Coolers, Portable Air Conditioners & Casement Air Conditioners (Outdoor warranty). Transportation is chargeable from the 2nd year to 5th year.

- Compressor warranty applies to Dehumidifiers (Walk-in warranty)

- Motor warranty applies only to selected models of Stand Fans (Walk-in warranty).

3 years - Full parts warranty applies only to selected models of Air Purifiers & selected models of Dehumidifiers (Walk-in warranty).

- Heating Element warranty applies only to selected models of Garment Steamers (Walk-in warranty).

- Motor warranty applies only to selected models of Jet Turbine Fans & selected models of Air Coolers (Walk-in warranty).

2 years - Motor and internal parts warranty applies only to selected models of Stand Fans, selected models of Oscillation Power Fans & selected models of Air Purifiers (Walk-in warranty).

- Heating Element warranty applies to selected models of Electric Ovens & selected models of Kettle Jugs. (Walk-in warranty)

- Motor warranty applies only to selected models of Jet Turbine Fans (Walk-in warranty).

- Full parts warranty applies only to Wine Coolers of 34 Bottles & above.

1 year - Full parts warranty applies to *Lifestyle Products (cash & carry items), Small Kitchen Appliances, Fans, Air Coolers, Wine Coolers of 20 Bottles & below, Mini Bar Fridge (Walk-in warranty)

- Full parts warranty apply to Refrigerators, Air Conditioners & Freezers (Outdoor warranty).

Check out the warranty coverage of your appliance at www.europace.com.sg

b) The owner waives all or any claims to compensation monetary or otherwise which he/she may be entitled to and shall agree to accept any compensation whatsoever by way of additional repairs or otherwise which we in our absolute discretion may deem fit to offer. The giving of compensation shall be subjected to the other provisions of the warranty.

c) This warranty shall not be transferable, negotiable or assignable to any third party.

d) The warranty does not include transport delivery or handling charges incurred in the transportation of the appliance to and from Strategic Marketing (S) Pte Ltd.

e) Damage caused during transit where the appliance is transported for servicing, repair, or in relation thereof or connection therewith.

f) In respect of refrigerator and air conditioner only, upon the expiry of 12 months from the date of purchase, this warranty will not cover transport, refrigerant and labour to install a new compressor.

g) This warranty will not cover chemical cleaning, maintenance service, general service and overhaul, which if confirm is chargeable.

h) Defects or fault in the appliance which has been used for commercial purposes or which have been rented/leased or which have been otherwise subject to other than household use.

i) Claims for damaged/missing parts after 3 days from the original date of goods received will not be valid.

j) This warranty and the Replacement Scheme does not particularly cover damages and/or defects arising from

- Usage of wrong electrical supply/voltage.
- Usage not according to the Instruction Manual provided by the manufacturers.
- Misuse, accidents, negligence, abuse, improper installation, or any manner of tampering.
- Normal wear and tear.
- Corrosions rusting or stains.
- Scratches, dents on the unit body, casing or paintwork of the appliance.
- Act of God, fire, flood and civil unrest.
- We shall not under any obligation, legal or otherwise to repair this appliance or one to one exchange if the same shall be required as a result of losses, damages, and malfunctions arising from any of the causes mentioned in the paragraph.

k) All accessories, external parts and extruded parts such as front panel, casing, door, glass cover, glass door, cable/cord assembly, batteries, adaptor, plug, remote control, control knob, buttons, filter, UV lamp, oven tray, wooden rack, exhaust hose, fixtures, panels, cover, lid and lever, plastic parts, fan blades, blade guard, inner pots, brushes, water tanks, attachments made of glass, plastic and/or porcelain, detachable parts, and other option items are excluded from this warranty.

All services provided after the warranty period will be chargeable at standard rates determined by STRATEGIC MARKETING (S) PTE. LTD.

The terms and conditions of this warranty shall be varied except with the written and express consent or agreement of Strategic Marketing (S) Pte. Ltd. While Strategic Marketing (S) Pte. Ltd. endeavours to repair any defects after the warranty period, it is subject to availability.

It is hereby expressly provided that any liability of Strategic Marketing (S) Pte. Ltd. for any loss or damage whatsoever arising from, relating to or in connection with the purchase of the appliance shall not exceed the purchase price (excluding installation costs) of the appliance. Similarly, Strategic Marketing (S) Pte. Ltd.'s liability for any breach of this warranty shall be limited to the purchase price (excluding installation costs) of the appliance.

* Lifestyle Products - Garment Steamer, Humidifier, Dehumidifier, Air Purifier, Mini Bar-Fridge.

* Walk-in warranty - Customers are obliged to bring the warranted products to Strategic Marketing (S) Pte. Ltd. Service Centre for repair/service during the warranty period.



**Scan QR Code for
the online Warranty
Registration**

Ver. 20 _0312

For more technical details / enquiries, please visit:

EUROPACE SERVICE CENTER

10 Changi South Street 3 #06-01 Singapore 486147

Tel: (65) 6457 3678 | Fax: (65) 6741 0728

Operating Hours: Monday-Friday: 9am - 5pm | Saturday: 9am - 12pm

Email: service@strategic.com.sg

www.europace.com.sg | www.strategic.com.sg

RELATED PRODUCTS & MAIN CONTACT HOTLINE

System Split Aircons | Tel: 6858 0801 | Email: systemac@strategic.com.sg (Twin City)
Portable & Casement Aircons | Tel: 6291 0800 | Email: portableac@strategic.com.sg (Jia Yue)
Refrigerators, Washing machines, Cookers & other major appliances |
Tel: 6289 0802 | Email: mda@strategic.com.sg (TnG)

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If there is any technical amendment for the product, it will be edited on the updated version of the instruction manual without prior notice. The pictures shown in the instruction manual is only for illustration purpose only. If the appearance or colour of the product is modified, please refer to the actual appliance as a standard.